

Terms & Conditions

Effective 27 October 2026 · Version 2

These terms apply when you build or buy a ringtone on Ring Ring Factory. Please read them before you pay. By buying a ringtone you agree to them.

1. Who we are

Ring Ring Factory is brought to you by myringtone.me and operated by **SUMMITWEBCRAFT (Pty) Ltd**, a private company registered in South Africa (registration number 2017/374199/07).

- **Registered office and physical address:** 61 Via Pollino, Leslie Avenue, Douglasdale, Gauteng, 2191, South Africa
- **Phone:** +27 73 644 0126
- **Director:** Irvan Damon
- **Email:** hello@myringtone.me
- **Website:** www.myringtone.me
- **Information Officer:** Irvan Damon (Information Regulator registration 2026-004258)

2. What we sell

We sell personalised ringtones. You choose a track, shape the mix, can add your name or sing your own line, and build your own 29-second ringtone file.

Each ringtone is a once-off purchase of R19.99. There is no subscription, no membership, no account and no recurring charge. You pay once and receive one ringtone. Prices are in South African rand and are shown before you pay.

3. Build and listen first

Building and listening is free. Previews play at lower quality with a soft Ring Ring Factory voice tag. Before you buy, you hear your finished ringtone and confirm it is the one you want. The file you buy is the version you approved, without the tag.

4. Ordering and payment

- Payments are processed securely by **PayFast**, using the payment methods PayFast offers, such as card and instant EFT. We never see or store your card or banking details.
- Your order is confirmed once PayFast confirms your payment. Each order has a reference, such as RR-2003.
- If you cancel on the payment page, nothing is charged and the unpaid order lapses.

5. Delivery

- Ringtones are digital only. Nothing is shipped.
- Once your payment is confirmed, we send a download link by SMS to the mobile number you give, and by email if you give an email address. The link also shows on screen.

- The download link works for 7 days. Please download and save your ringtone in that time. If the link expires or does not work, email us with your order reference and we will send a new one.

6. Using your ringtone

Your ringtone is licensed to you for **personal, non-commercial use** as a ringtone or notification sound on your own devices. You may not sell it, share it for others to download, stream or broadcast it, upload it to music services, use it in videos or adverts, or claim it as your own composition. All rights in the tracks, voices, software and designs stay with us or our licensors.

7. Names and lines you add

- Only add a name or line you have the right to use. Do not use the service to impersonate, insult, threaten or harass anyone, or to infringe anyone's rights.
- We block certain words, and we may refuse or cancel a ringtone that breaks these rules. If we cancel a paid order for this reason, we refund it.

8. How the music and voices are made

Our tracks come from licensed recordings and from music we create with AI music tools. Names and lines are spoken by an AI voice, and sung lines are tuned automatically. You shape the final ringtone yourself.

9. Refunds

Our Refund Policy explains when we refund and how to ask. It forms part of these terms.

10. Privacy

Our Privacy Policy explains how we use your personal information, in line with the Protection of Personal Information Act (POPIA). It forms part of these terms.

11. Changes to the service

We may add, change or remove tracks, features and prices. The price shown when you pay is the price you pay.

12. Our responsibility

We take care to deliver a working ringtone that matches the version you approved. To the extent the law allows, our total liability for any order is limited to the amount you paid for it. Nothing in these terms limits your rights under the Consumer Protection Act or the Electronic Communications and Transactions Act.

13. Law and complaints

These terms are governed by South African law. If something goes wrong, please contact us first and we will try to put it right. You may also approach the National Consumer Commission or another relevant authority.

14. Changes to these terms

We may update these terms. The latest version is always on this page with its date. The version in force when you paid applies to your order.

15. Contact

Email hello@myringtone.me or phone +27 73 644 0126. We reply within 3 business days.